

Computer Resources



Eligible For Affordable Connectivity Program?

The Affordable Connectivity Program (ACP) helps low-income households pay for internet service and connected devices like a laptop or tablet.

You can visit the ACP website to find out if you are eligible and get more information about the program details.

Website: <https://www.affordableconnectivity.gov/>

Phone: **(877) 384 - 2575**

Email: ACPSupport@usac.org

Internet Essentials

If approved for ACP, you can sign up for a program like Internet Essentials (offered through Xfinity) providing low-cost monthly internet with refurbished laptops available for purchase.

Website: <https://www.internetessentials.com/>

Phone: **1-855-846-8376**

There are two plans available:

1. Internet Essentials - \$9.95 per month (**should be plenty in most cases**)
2. Internet Essentials Plus - \$29.95 per month (**don't feel pressured unless basic plan is too slow**)

Website Resources

Discounted computer and internet programs listed at these websites:

<https://www.seattle.gov/tech/services/free-and-discounted-devices/affordable-computers>

<https://www.seattle.gov/tech/services/internet-access/low-cost-home-internet-access-for-residents>

Phone Resources

Call **2-1-1** for a free, confidential community service phone line in Washington State that connects you with a referral specialist who can assess your needs and provide a list of useful resources in your community.

Other Affordable Computer Options

A **chromebook** is a basic laptop based on Google's ChromeOS system (like Windows or iOS).

- Limited features, but cheaper and less complicated than Windows/Apple.

A **refurbished** computer is a used computer that someone has fixed up for resale.

- Cheaper than new computers, but may have scratches, dents, screen defects, etc...

Where To Find Computers

- Online or in-store via InterConnection: <https://interconnection.org/>
- Online via Amazon: <https://www.amazon.com/>
- At stores selling electronics, such as Target, Walmart, Best Buy, etc...

General Resources

Free Public Wi-Fi

The City of Seattle provides a list of places that offer free Wi-Fi on a map here:

<https://www.seattle.gov/tech/services/internet-access/free-public-wi-fi>

Free Computer Skills Learning

GCFGlobal offers free online tutorials for learning all sorts of skills. These include basic computer skills, internet basics, Windows and Mac information, online safety, and more.

English: <https://edu.gcfglobal.org/en/>

Español: <https://edu.gcfglobal.org/es/>

Computer Skills: <https://edu.gcfglobal.org/en/basic-computer-skills/>

Tech Help

Lake City Community Center Tech Help

In-person tech help on Wednesdays and Fridays from 9am - 3pm at the Lake City Community Center.

TechConnect Washington

Free virtual technology help via chat, email, or over the phone. Available every day from 8AM-8PM.

Languages spoken: English, Spanish, Tigrinya, Afaan Oromoo, Amharic, Sidamo, Wolaytta, and Vietnamese.

Website: <https://techconnectwa.org/>

Phone Number: (800) 216-1132